The polytrauma centers reflect VA's commitment to care for the men and women who have served in uniform. A reality of combat is that some return with loss of limbs, traumatic brain injuries, and other severe injuries.



The Department of Veterans Affairs (VA) recognized that it must provide specialized care for military service members and veterans who sustained multiple and severe injuries.

Consequently, VA designated four regional Traumatic Brain Injury (TBI)
Lead Rehabilitation Centers, located in Minneapolis, MN, Palo Alto, CA, Richmond, VA, and Tampa, FL, as Polytrauma Centers. These Centers offer unique and highly specialized rehabilitation, bringing experts together to provide innovative, personalized treatment to help the injured service member or veteran achieve optimal function and independence within a community.





The VA Medical Centers where the Ploytrauma centers are located are accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), and the inpatient rehabilitation programs are CARF accredited - The Rehabilitation Accreditation Commission. Patients treated at these facilities may have a serious TBI alone or in combination with amputation, blindness, or other visual impairment, complex orthopedic injuries, auditory disorders, and mental health concerns. Because TBI influences all other areas of rehabilitation, it is critical that individuals receive TBI care prior to, or in conjunction with, rehabilitation for their additional injuries.

In addition to medical rehabilitation services, the Polytrauma Centers offer psychosocial support for both patient and family, and education and training to prepare patients and families for success after going home. Our teams of highly qualified rehabilitation experts blend unmatched experience with advanced technology and the creative spirit that has led to many important initiatives in the art and science of rehabilitation medicine

The Polytrauma Centers coordinate the transfer and provision of health care for TBI patients within the VA and between VA and DoD and ensure timely access to veterans' benefits. With a positive and caring attitude, the Polytrauma Centers offer a powerful community of hope and possibilities.

To that end,
VA's commitment to
injured service
members and veterans
is firm.



## **Contact information for the Polytrauma Centers:**

*Minneapolis* 1-866-414-5058 x3235

### Palo Alto Health Care System 1-800-455-0057

www.palo-alto.med.va.gov/

#### Richmond

1-804-675-6444 www1.va.gov/netsix-ciirp/

#### Tampa

1-813-972-7688 www1.va.gov/visn8/tampa/pmrs www1.va.gov/visn8/tampa/polytrauma

#### Physical Medicine & Rehabilitation Servives (PM&RS) National Program Office Special Programs

1-813-972-7688 www1.va.gov/health/Rehab/SpecProg\_TBI.htm

#### VA's Health Benefits Service Center

Enrollment assistance available Mon-Fri between the hours of 8:00 AM and 8:00 PM EST by calling 1-877-222-VETS

# Polytrauma Centers

# Rebuilding Wounded Lives





